610 S. Cosmos Street Einhart, Kansas 67905-0817 Ph. (620) 697-2111 Fax (620) 697-9997 www.epictouch.com

# Elkhart Telephone Co., Inc. REDACTED - FOR PUBLIC INSPECTION EPICTOU CH

June 22, 2015

Ms. Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re:

Connect America Fund, WC Docket No. 14-58, 47 CFR § 54.313 Annual Reporting Requirements for High-Cost Recipients (Form 481)

Dear Ms. Dortch:

Attached please find Elkhart Telephone Co., Inc.'s high-cost support recipient annual report pursuant to 47 CFR § 54.313 (Form 481).

Elkhart Telephone Co., Inc. is filing certain financial information, reported pursuant to 47 CFR §54.313(f)(2), as confidential under the November 16, 2012 Protective Order (DA 12-1857). Pursuant to that Order, each page of this filing has been marked "REDACTED - FOR PUBLIC INSPECTION." The non-redacted version of this information has been marked "CONFIDENTIAL INFORMATION - SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, 14-58, GN DOCKET NO. 09-51, CC DOCKET NOS. 01-92, 96-45, WT DOCKET NO. 10-208 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION." As such, Elkhart Telephone Co., Inc. requests that the non-redacted version of its submission be withheld from public inspection.

Elkhart Telephone Co., Inc. is also requesting confidential treatment of certain information being filed pursuant to 47 CFR § 54.202(a)(1)(ii)and 54.313(a)(1) (five year service quality improvement plan) under 47 CFR § 0.457 and 0.459. The redacted version of this filing has been marked "REDACTED - FOR PUBLIC INSPECTION." The non-redacted version has been marked "CONFIDENTIAL - NOT FOR PUBLIC INSPECTION."

Pursuant to 47 CFR § 0.459, Elkhart Telephone Co., Inc. offers the following in support of its request for confidential treatment of certain information.

- Identification of the specific information for which confidential treatment is sought. Elkhart
  Telephone Co., Inc. seeks confidential treatment of the five year service quality improvement plan
  required per 47 CFR § 54.202(a)(1)(ii) and 54.313(a)(1),
- Identification of the Commission proceeding in which the information was submitted or a description
  of the circumstances giving rise to the submission: Elkhart Telephone Co., Inc. is providing the five
  year service quality improvement plan as part of its annual high-cost support recipient report per 47
  CFR § 54.313.
- Explanation of the degree to which the information is commercial or financial, or contains a trade
  secret or is privileged: Elkhart Telephone Co., Inc. considers the information to be highly sensitive in
  that it contains statements about the Company's future investment plans, and discusses specific
  equipment and strategies the Company will utilize to provide services.

- Explanation of the degree to which the information concerns a service that is subject to competition:
   Epic Touch Co., Inc. provides voice and broadband services that are in competition with various landline and wireless providers; thus, the investment data disclosed is related to services subject to competition to a high degree.
- Identification of any measures taken by the submitting party to prevent unauthorized disclosure: Epic Touch Co., Inc. makes the data being provided available only to employees, consultants, and attorneys on a limited, need-to-know basis.
- Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties: The information is not publicly available.
- Justification of the period during which the submitting party asserts that material should not be
  available for public disclosure: Epic Touch Co., Inc. requests that the data provided be treated as
  confidential indefinitely. Due to the sensitive nature of the data, it would not be appropriate for
  public disclosure at any time in the foreseeable future.
- Any other information that the party seeking confidential treatment believes may be useful in assessing whether its request for confidential treatment should be granted: None.

Accordingly, Epic Touch Co., Inc. requests confidential treatment of the five year service quality improvement plan pursuant to section 0.457 and 0.459 of the Commission's rules.

The redacted version of this Form 481 submission will be filed via the Commission's Electronic Comment Filing System (ECFS) in the above-captioned docket.

If you have any questions about this filing, please contact the undersigned.

Sincerely,

Trenton D. Boaldin

Tret D. Buld

President

Attachment

cc: Charles Tyler

Telecommunications Access Policy Division Wireline Competition Bureau Federal Communications Commission 445 12th Street, S.W., Room 5-A452 Washington, DC 20554

FCC Fo	rm 481 - Carrier Annual Reporting Data Collection Form			4	FCC Form 481 GMB Control No. 3050- July 2013	0986/OMB Control	No. 3060-0819
<010>	Study Area Code	411764					
<015>	Study Area Name	ELKHART TEL	CO INC				
<020>	Program Year	2016					
<030>	Contact Name: Person USAC should contact with questions about this data	Becky Scott					
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6206972111 e	ext.				
<039>	Contact Email Address: Email of the person Identified in data line <030>	bscott@epicto	ouch, com	n			u
	55 S S		0			54.313	54.422
ANNU	AL REPORTING FOR ALL CARRIERS			•	****	Completion Required	Required
<100>	Service Quality Improvement Reporting			(complete attached work	sheet)	<b>✓</b>	B. 2. 4. 10. 15.
<200>	Outage Reporting (voice)			(complete ottached work	sheet)	1	<b>/</b>
<210>	✓ < check box if no	outages to repor	rt		ſ	/	18 18 18 15 TO 24
<300>	Unfulfilled Service Requests (voice) 0				٦ .		
<310>	Detail on Attempts (voice)						1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
43102	octali dii Attempo (Voice)						14 78 6 3 78 11
					(attach descriptive doc	cument)	
<320>	Unfulfilled Service Requests (broadband)				_		Sec. 15.65
~23U~	Detail on Attempts (broadband)				1 1		12. 12. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.
<b>\330&gt;</b>	betail of Attempts (blocksbolley				(attach descriptive de	ocument)	
				WAS (	_		
<400> <410>	Number of Complaints per 1,000 customers (voice) Fixed 0.0						
<420>	Mobile 0.0					<b>✓</b>	/
<430>	Number of Complaints per 1,000 customers (broadb	and)					12531V
<440>	Fixed 0.0						e Table 1
<450>	Mobile 0.0 Service Quality Standards & Consumer Protection Ru	dos Compliance		442040000000000000000			
<500>	411764KS510.pdf	nes compnance		(check to Indicate certific	cation)	<b>/</b>	
~E10>							
<510>				(attached descriptive of	document)		
<600>	Functionality in Emergency Situations			(check to indicate certific	cation)	<b>1</b>	
	411764KS610.pdf						
				(attoched descriptive doct	ument)		<b>✓</b>
<610>							
<700>	Company Price Offerings (voice)			  complete ottoched work	sheet)	<b>✓</b>	CHENN.
<710>	Company Price Offerings (broadband)			(complete attached work	200-000 F Mg		18481
<800>	Operating Companies and Affiliates			(complete attached work	sheet)		/
	Tribal Land Offerings (Y/N)?		lif ye	s, complete attached work	sheet)		4 4 4 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
<1000>	Voice Services Rate Comparability Certification		Yes	3	įL	Y[:	FEFFE
<1010>				(attach descriptive docu	ment)		STATE OF THE
			_				220
<1100>	Certify whether terrestrial backhaul options exist (Ye	es or No) 🧿	$\circ$	(if not, check to indicate	certification)	/	18888
<1110>				(complete attached work	sheet)		188812
<1200>	Terms and Condition for Lifeline Customers			(complete attached work		NIN STATE	1
	Price Cap Carriers, Proceed to Price Cap Additional D	ocumentation	Worksh	eet			
.06==	Including Rate-of-Return Carriers affillated with Price	e Cap Local Exc	change C			, m	14444
<2000> <2005>				(check to indicate certificate complete attached works			116860
	Rate of Return Carriers, Proceed to ROR Additional D	ocumentation		(complete attached works reet			4 3 4 9 6
<3000>				(check to Indicate certifica	otion)		884860
<3005>				(complete attached works	heet)	<b>√</b>	35 SF 4 4 4 45 AV

	rvice Quality Improvement Reporting Ilection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	411764	
<015>	Study Area Name	ELKHART TEL CO INC	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Becky Scott	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6206972111 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bscott@epictouch.com	
<110>	Has your company received its ETC certification from the FCC?	(yes/no)	⊙
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes/no)	0
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § \$4.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § \$4.313(a)(1). If your CETC which only receives frozen support, your progress report is only required to address voice telephony service.	411764ks112. Company is a	pd£
	Please select the appropriate responses below (Yes, No, Not Applicable) to confi that the attached document(s), on line 112, contains a progress report on its fiv- service quality improvement plan pursuant to §54.202(a). The information shall submitted at the wire center level or census block as appropriate.	e-year	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets	Yes	
<114>	Report how much universal service (USF) support was received	Yes	
<115>	How much (USF) was used to improve service quality and how support was used to improve	ove service quality Yes	
<116>	How much (USF) was used to improve service coverage and how support was used to im	prove service coverage Yes	
<117>	How much (USF) was used to improve service capacity and how support was used to imp		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		pplicable

(200) Service Outage Reporting (Voice)				FCC Form 481
Data Collection Form	10	 *	<b>5</b> 1	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
		 		July 2013

<010>	Study Area Code	411764
<015>	Study Area Name	ELKHART TEL CO INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Becky Scott
<035>	Contact Telephone Number - Number of person Identified in data line <030>	6206972111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bscott@epictouch.com

<220>

<8>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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		X	-					- 100 to			
			-				79,004				
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	10142										
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-		- 345,000									
				73.5	-					-	
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	-		(400		l					10.7	-
	-	-									

EPEN Y	ce Offerings including Voice Rate Data lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
_<010>	Study Area Code	411764
<015>	Study Area Name	ELKHART TEL CO INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this of	sta Becky Scott
<035>	Contact Telephone Number - Number of person identified in	data line <030> 6206972111 ext.
<039>	Contact Email Address - Email Address of person Identified in	data line <030> bscott@epictouch.com
<701>	Residential Local Service Charge Effective Date	1/1/2015
<701> <702>	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	16.75

		T		Residential Local	<ba></ba> <ba></ba>		Mandatory Extended Area	1
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fe
							- 10 - 10 - 10 - 10 - 10 - 10 - 10 - 10	
				- See a	tached worksheet			
					Tagriou Workships			
			*-		-			1
	-							
		1						
	<u> </u>		3		AT 165			
			2.0	100		-13-		

	adband Price Offerings ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	411764	
<015>	Study Area Name	ELKHART TEL CO INC	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Becky Scott	

Becky Scott 6206972111 ext.

bacott@epictouch.com

<035> Contact Telephone Number - Number of person identified in data line <030> <039> Contact Email Address - Email Address of person identified in data line <030>

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
			87.1.					
			- See attac	hed				
			worksheet -					
							2000000	
		12112						
	-		-					

ta Coll	erating Companies ection Form	FEC Form 481 OMB Control No.: 3060-0986/OMB Control No.: 3060-081 July 2013
<010>	Study Area Code	411764
:015>	Study Area Name	ELKHART TEL CO INC
:020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Becky Scott
<035>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data line <030>	
<810>	Reporting Carrier Elkhart Telephone Co	
<811>	Holding Company Epic Touch Company	
<812>	Operating Company Elkhart Telephone Co	
<813>	<a1></a1>	<a2> <a3></a3></a2>
	Affiliates	SAC Doing Business As Company or Brand Designation
		See attached worksheet
9		
9		
	700	
	V	
9		

010>	Study Area Code	411764
15>	Study Area Name	BLKHART TEL CO INC
)20>	Program Year	2016
030>	Contact Name - Person USAC should contact regarding this data	Becky Scott
35>_	Contact Telephone Number - Number of person identified in data line <0	
039>	Contact Email Address - Email Address of person identified in data line <	<030> bscott@epictouch.com
910>	Tribal Land(s) on which ETC Serves	
920>	Tribal Government Engagement Obligation	
	L	Name of Attached Document
your	company serves Tribal lands, please select (Yes,No, NA) for each these boxes	
confi	rm the status described on the attached document(s), on line 920,	
	strates coordination with the Tribal government pursuant to 8(a)(9) includes:	Select Yes or No or
		Not Applicable
21>	Needs assessment and deployment planning with a focus on Tribal	The control of the co
127-	community anchor institutions.	THE STATE OF THE S
22>	Feasibility and sustainability planning;	
923>	Marketing services in a culturally sensitive manner;	
24>	Compliance with Rights of way processes	
25>	Compliance with Land Use permitting requirements	
26>	Compliance with Facilities Siting rules	
27>	Compliance with Environmental Review processes	
928>	Compliance with Cultural Preservation review processes	

<010>	Study Area Code	- Júly2013
<015>	Study Area Name	411764 ELKHART TEL CO INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Becky Scott
<035>	Contact Telephone Number - Number of person identified in data line <030>	6206972111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bscott@epictouch.com
	pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps

Contract to the second	rms and Condition for Lifeline Customers	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form	July 2013
<010>	Study Area Code	411764
<015>	Study Area Name	ELKHART TEL CO INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Becky Scott
<035>	Contact Telephone Number - Number of person identified in data line <03	30> 6206972111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <0	30> bscottoepictouch.com
		411764K51210.pdf
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website HTTI	http://www.epictouch.com/general_info.html
	heck these boxes below to confirm that the attached document(s), on line 1210,	
	ebsite listed, on line 1220, contains the required information pursuant to	
	(a)(2) annual reporting for ETCs receiving low-income support, carriers must	
annually	report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	]
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

	ce Cap Carrier Additional Documentation	FCC Form 481  OMB Control No. 3060-0985/OMB Control No. 3060-0919
	Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers *	
<010>	Study Area Code	
<015>	Study Area Name	411/64
<020>	Program Year	ELRHART TEL CO INC
<030>	Contact Name - Person USAC should contact regarding this data	2016
<035>	Contact Telephone Number - Number of person identified in data line <030>	Hecky Scott
<039>	Contact Email Address - Email Address of person identified in data line <030>	bscotteepictouch.com
		a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, a mation reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
<2011a>		
<2011b>		
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>		
<2013>		
<2014>		
<2015>	1.01	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	The second secon
<2016>	Certification Support Used to Build Broadband	
<2017> <2018>	Sid year bidaddand Service Certification	
<2019:	Interim Progress Certification	
<2020>	<ul> <li>Please check the box to confirm that the attached document(s), on lingursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support saddresses of community anchor institutions to which began providing preceding calendar year.</li> </ul>	ne 2021, contains the required information shall provide the number, names, and g access to broadband service in the
<2021>	Interim Progress Community Anchor Institutions	
		Name of Attached Document(s) Listing Required Information

(3000) Ra	rte Of Return Carrier Additional Documentation	FCC Form 481
	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0619
		July 2013
<010>	Study Area Code	411764
<015>	Study Area Name Program Year	ELKHART TEL CO INC
<030>	Contact Name - Person USAC should contact regarding this data	2016 Becky Scott
<035>	Contact Telephone Number - Number of person Identified in data line <030>	6206972111 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	bscott@epictouch.com
		to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 the information reported on this form and in the documents attached below is accurate.
		411764KS3010.pdf
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	
		Name of Attached Document Listing Required Information
	Please check this box to confirm that the attached document(s), on line § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addr providing access to broadband service in the preceding calendar year.	
		411764KS3012.pdf
/20121	Community Anchor Institutions IAT CED 5 Ex 212(N/1)/781	1
(3012)	Community Anchor Institutions [47 CFR § 54.313(f)(1)(ii))	
		Name of Attached Document Listing Required Information
(3013) (3014)	Is your company a Privately Held ROR Carrier [47 CFR § 54.313(f)[2]] If yes, does your company file the RUS annual report	(Yes/No) (Yes/No)
Please	check these boxes to confirm that the attached document(s), on line 301	17, contains the required information pursuant to § 54.313(f)(2) compliance requires:
	Electronic copy of their annual RUS reports (Operating Report for	
	Telecommunications Borrowers)	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows
(3017)		
	report and all required documentation	
		Name of Attached Document Listing Regulred Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)   ( • )  ( )
	If the response is yes on line 3018, please check the boxes below to	
	confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a	format comparable to RUS Operating Report for Yelecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of 0	Cash Flows
(3021)	Management letter and audit opinion issued by the independent certified p	oublic accountant that performed the company's financial audit
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § \$4.313(f)(2),	
	contains:	
(3022)	Copy of their financial statement which has been subject to review by an	
	independent certified public accountant; or 2) a financial report in a	
	format comparable to RUS Operating Report for Telecommunications	
	Borrowers,	
(3023)		
(3024)	public accountant Underlying information subjected to an officer certification.	<b>}</b> ─
(3025)		Cash Flows
,,		411764KS3026.pdf
		50d
(3026)	Attach the worksheet listing required information	
	l	
		Name of Attached Document Listing Required Information

Lines 3027 - 3033

# **Elkhart Telephone Company**

SAC 411764

Data Col	tion - Reporting Carrier lection Form	FCC Form 481 OMB Control No. 9060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	411764
<015>	Study Area Name	ELKHART TEL CO INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Becky Scott
<035>	Contact Telephone Number - Number of person identified in data line <030>	6206972111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bscott@epictouch.com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: ELKHART TEL CO INC Signature of Authorized Officer: CERTIFIED ONLINE Date 06/29/2015 Printed name of Authorized Officer: Trenton Boaldin Title or position of Authorized Officer: Pxesident Telephone number of Authorized Officer: 6206972111 ext. Study Area Code of Reporting Carrier: 411764 Filing Due Date for this form: 07/01/2015 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. 55 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. 5 1001.

	tlon - Agent / Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	422764
<015>	Study Area Name	ELKHART TEL CO INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Becky Scott
<035>	Contact Telephone Number - Number of person identified in data line <030>	6206972111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bscott@epictouch.com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrie
also certify that I am an officer of the reporting carrier; agent; and, to the best of my knowledge, the reports an	responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized at a provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	00000 000000 0000000 0000000 0000000 0000
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent A	Authorized to File Annual Reports for CAF or LI Recipies	nts on Behalf of Reporting Carrier
	orized to submit the annual reports for universal service support is eporting carrier; and, to the best of my knowledge, the informati	
Name of Reporting Carrier:	The state of the s	
Name of Authorized Agent or Employee of Agent:		
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
litie or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Age	int:	2007 W. M. W.
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

Attachments

.

# Attachment – Line 112

# Elkhart Telephone Company

SAC 411764

Five-Year Service Quality Improvement Plan

# AFFIDAVIT CERTIFYING COMPLIANCE WITH §54.313(a)(5) AND §54.313(a)(6)

Elkhart Telephone Co., Inc. hereby certifies pursuant to the requirements under 47 C.F.R. §54.313(a)(5) and §54.313(a)(6) that:

- Elkhart Telephone Co., Inc. has established operating procedures designed to facilitate compliance with applicable service quality standards and consumer protection rules.
- Elkhart Telephone Co., Inc. has established operating procedures designed to facilitate compliance with service quality standards which may include customer remedies and improvement plans.
- 3) Elkhart Telephone Co., Inc. is able to remain functional in emergency situations as set forth in §54.202(a)(2), Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations, and

DATED this 6-17-2015 day of June, 2015

Trenton D. Boaldin, President
Elkhart Telephone Co., Inc.
PO Box 817
Elkhart, KS 67950

SUBSCRIBED AND SWORN to before me this 17th day of June, 2015

COMMAND SWORN to before me this 17th day of June, 2015

COMMAND SWORN to before me this 17th day of June, 2015

My Apple Eng. 9-25-19

My Creatonissiant Expires:

9-25-19

# AFFIDAVIT CERTIFYING COMPLIANCE WITH §54.313(a)(5) AND §54.313(a)(6)

Elkhart Telephone Co., Inc. hereby certifies pursuant to the requirements under 47 C.F.R. §54.313(a)(5) and §54.313(a)(6) that:

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DATED this 6-17-2015 day of June, 2015

Trenton D. Boaldin, President
Elkhart Telephone Co., Inc.
PO Box 817
Elkhart, KS 67950

SUBSCRIBED AND SWORN to before me this 17th day of June, 2015

CLANS L. WINETT NOTARY PUBLIC
NOTARY PUBLIC
NOTARY PUBLIC

9-25-19

My Commission Engines.

I certify under penalty of perjury under the laws of the State of Kansas

(700) Price Offerings	including	Voice Rate	Data
Data Collection Form		N. 18 .	

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	411764
<015>	Study Area Name	ELKHART TEL CO INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Becky Scott
<035>	Contact Telephone Number - Number of person identified in data line <030>	6206972111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bscott@epictcuch.com

<701> Residential Local Service Charge Effective Date

1/1/2015 16.75

<702> Single State-wide Residential Local Service Charge

<703>

<91>	<25Z	<a3></a3>	<d1></d1>	<02>	<b3></b3>	<845	<05>	<b>***</b>
State	Exchange (ILEC)		Rate Type	Residential Local Service Rate	State Subscriber Line Charge		Mandatory Extended Area Service Charge	Total per line Rates and Fe
KS	ALL		FR	16.75	0.0	1.44	0.0	18.19
ок	ALL		FR	16.75	0.0	0.46	0,0	17.21
				-				
1.11								
		-		-				

<010>	Study Area Code	411764
<015>	Study Area Name	ELKHART TEL CO INC
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Becky Scott
<035>	Contact Telephone Number - Number of person identified in data line <030>	6206972111 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bscott@epictouch.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
KS	ALL	182.7	0.0	182.7	4.0	4.0	0	Other, UNLIMITED USAGE
ок	ALL	182.7	0.0	182.7	4.0	4.0	0	Other, UNLIMITED USAGE
K\$	ALL	171.7	0.0	171.7	3.0	3.0	0	Other, UNLIMITED USAGE
ок	ALL	171.7	0.0	171.7	3.0	3.0	0	Other, UNLIMITED USAGE
KS	ALL	60.7	0.0	60.7	2.0	2.0	0	Other, UNLIMITED USAGE
ok	ALL	60.7	0.0	60.7	2.0	2.0	0	Other, UNLIMITED USAGE
KS	ALL	39.7	0.0	39.7	1.0	1.0	0	Other, UNLIMITED USAGE
ок	ALL	39.7	0.0	39.7	1.0	1.0	D	Other, UNLIMITED USAGE
KS	ALL	381.0	0.0	381.0	6.0	6.0	0	Other, UNLIMITED USAGE
ок	ALL	381.0	0.0	381.0	6.0	6.0	0	Other, UNLIMITED USAGE
				,,,,				

1500 N	erating Companies lection Form					FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3050-0819 July 2013		
<010>	Study Area Code		411764					
<015>	<015> Study Area Name <020> Program Year			ELKHART TEL CO INC 2016 Becky Scott				
<020>								
<030>								
<035> Contact Telephone Number - Number of person identified in data line			0> 6206972111 ext.					
<039>	Contact Email Address - I	Email Address of person identified in data line <030>	bscott@epicto	ouch.com				
<810>	Reporting Carrier	Elkhart Telephone Co						
<811>	Holding Company	Epic Touch Company						
<812>	Operating Company	Elkhart Telephone Co						
<813>	er pp. 1 v es 12	<a1> Affiliates</a1>		<a2></a2>	Doing	<a3> Business As Company or Brand Designation</a3>		
	Epic Touch			439011	EPIC PCS			
	Epic Touci			433011	EFIC FCS			
		······································			<b></b>	· · · · · · · · · · · · · · · · · · ·		
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Sheet <u>59</u> of <u>86</u> Sheets		

# Lifeline Service

# Lifeline Program

Lifeline Service Program (Lifeline), sponsored by the FCC, is a program designed to maintain and preserve universal service by providing a reduction in the prices of basic residential exchange service qualifying low-income customers. Lifeline is a federally funded reduction of basic local service of \$9.25 per month.

Eligible applicants will also receive additional Lifeline Service reductions in intrastate local service of \$7.77.

Lifeline customers will receive the Lifeline discount retroactively to the date the Company was provided proof of eligibility by the Lifeline customer.

Local service for Lifeline subscribers may not be disconnected for non-payment of toll charges.

- a. Toll Restriction Service will be provided to Lifeline Subscribers at no charge.
- b. Lifeline subscribers are not required to accept Toll Restriction Service as a condition to avoid disconnection of local service for non-payment of toll.
- c. Lifeline subscribers are not required to pay a service deposit in order to initiate service if the subscriber voluntarily elects to receive Toll Restriction Service

Partial payments from Lifeline subscribers will be applied first to local service charges and then to toll charges.

Lifeline subscribers will not be denied re-establishment of service on the basis that the subscriber was previously disconnected for non-payment of toll charges.

The discount will be provided for one (1) telephone line per household, at the subscriber's principal place of residence. Only one residence within the state may be reported by the applicant for Lifeline Service. Verification of this requirement will be through self-certification

ISSUED: May 15, 2012

Month Day Year

Effective: Month Day Year

By: Bot Bond President

Signature of Officer Tuk

Bob Boaldin, President

THE STATE CORPORATION COMMISSION OF KANSAS	Index No.	
Elkhart Telephone Company (Nume of Iswing Facility)	Sheet 60 of Sheets	
All Exchanges (Territory to which schedule is applicable)		
No supplement or acparate understanding Shall modify the tariff as shown herein		

# KANSAS LIFELINE SERVICE PROGRAM (Continued)

### 2. ELIGIBILITY REQUIREMENTS

- a. Lifeline service will be provided to those applicants who provide proof of participation in any one of the following programs:
  - Supplemental Nutrition Assistance for Needy Families
  - Temporary Assistance for Needy Families
  - Medicaid
  - Supplemental Security Income (SSI)
  - General Assistance
  - National School Lunch Program Free Lunch
  - Food Distribution Program (United Tribes)
  - Low Income Energy Assistant Program (LIEAP)
  - Section 8 Public Housing
  - Individuals living on tribal land receiving:
    - Bureau of Indian Affairs general assistance
    - Tribally-administered Temporary Assistance for Needy Families (TAF)
    - Head Start Program benefits
    - -National School Lunch Program Free Lunch
    - Food Distribution Program

Individuals choosing this option must obtain and provide the Telephone Company a copy of a valid identification card or the appropriate documents that are issued to them by the agency administering the program.

- b. Lifeline service will be provided to those applicants whose household annual income level is at or below 150% of the federal poverty level. Such customers may obtain a form from the Telephone Company suitable for self-certification of income level and provide the completed form to the Telephone Company to begin service under the program. Proof of income is required. Acceptable documentation may include the prior year's federal, state or tribal tax return, or other forms of income certification. Customers should contact the Telephone Company for specific details.
- c. The customer will certify eligibility for Lifeline service. Recertification is required annually or any time the qualifying criteria for the customer changes.
- d. Recipients of Lifeline service must notify the Telephone Company when they no longer qualify for Lifeline Service. Upon receipt of the notification, the Telephone Company will discontinue Lifeline service.
- c. If the Telephone Company discovers that conditions exist that disqualify the recipient of Lifeline service, local service will be billed at the full rate. The customer will be billed retroactively either to the date Lifeline Service commenced or the date the recipient no longer qualified for the service, not to exceed twelve (12) months.

ISSUEI	): N	May 15,		
Effectiv		Month	Day	Year
By:	Bob	Month 3	alde	Year President
		Signature		Titk

Bob Boaldin, President

Attachment - Lines 3010, 3011, 3012

**Elkhart Telephone Company** 

SAC 411764

Attachment - Line 3026 (Lines 3019, 3029, 3021)

# **Elkhart Telephone Company**

# SAC 411764

Audited Financial Statement;
Balance Sheet, Income Statement, and Statement of Cash Flows;
Auditor Certification